

YOUR CLIENT RELATIONSHIP TEAM



Brian Cox
VP Business Development



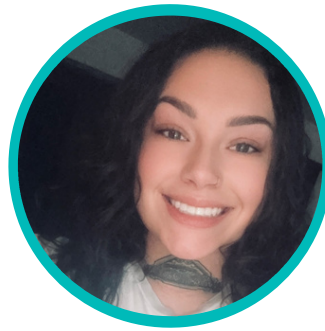
Erin Lindsey
Director, Client Relationship
Management



Day Rust
Client Relationship Manager



McKenzie Sweet-Allen
Client Relationship Manager



Tasha Gonzales
Client Relationship Manager



Brittaney League
Client Relationship Manager

How we support you



Designated
Single Point of Contact
(SPOC)



Monthly status update
& business review
meetings



Track, monitor
& confirm completed
client requests



Provide ongoing
& refresher
client training



Manage business,
product & program
communications



Coordinated access to
SMEs and executive
management

To ensure a streamlined process, please coordinate all meetings and requests through your designated CRM. For any program changes, ad-hoc requests, or discussions on project enhancements, please complete a change form and submit it to your CRM.

All other operational requests and daily transaction processing should be sent to clientservices@launchservicing.com or clientservices@turnstilecapital.com