

YOUR CLIENT RELATIONSHIP TEAM



Brian Cox
VP Business Development



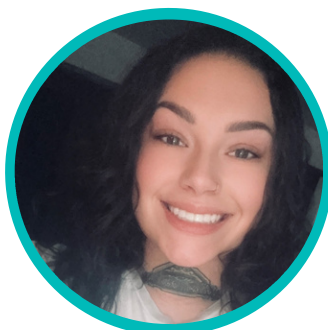
Erin Lindsey
Director, Client Relationship
Management



Day Rust
Client Relationship Manager



McKenzie Sweet- Allen
Client Relationship Manager



Tasha Gonzales
Client Relationship Manager



Brittney League
Client Relationship Manager



Marie Griffin
Client Relationship Manager

How we support you



Designated
Single Point of Contact
(SPOC)



Monthly status update
& business review
meetings



Track, monitor
& confirm completed
client requests



Provide ongoing
& refresher
client training



Manage business,
product & program
communications



Coordinated access to
SMEs and executive
management

To ensure a streamlined process, please coordinate all meetings and requests through your designated CRM. For any program changes, ad-hoc requests, or discussions on project enhancements, please complete a change form and submit it to your CRM.

All other operational requests and daily transaction processing should be sent to clientservices@launchservicing.com or clientservices@turnstilecapital.com